

# Dear Refugees: Welcome to Croatia!



## INFORMATION FOR THE REFUGGES IN CROATIA:

1. if you are crossing the Croatian border by foot please be careful, there are still a few mines left. Just hold on to the marked roads and railway.

2. When you come to the camp Opatovac you first have to go through the registration process. Because there are about thousands of people coming at the same time, this process can take up to a few hours and in that time you will have to wait in front of the camp. We know the weather is bad, but the organizations on the site are trying to do everything to make you feel warm.

3. The registration process means that they are going to write down your personal details (name and surname) and they are going to take a photo of you. In process of registration they will probably not take your fingerprints.

4. In the camp you will get food, water and medical help if needed. The camp has secured some beds, blankets and similar thing you will need. Sometimes it happens that in the camp are coming lots of people so process is slow, but if you need anything we beg you to address the volunteers that are on the site for help.

5. The Police is trying that every person leaves the camp in hours. It has been announced that every person will get a bracelet on which will be written the time that they have entered the camp, so that it doesn't happen that the people who came later leave earlier. When you enter the bus please be careful there are a lot of children.

6. There is an organized transport for everyone from the camp to the Hungarian border. Sometimes a crowd can be created so we asked you please to be patient. EVERYONE will get his place on the bus or train so that they can leave.

7. As far as we know the Hungarian services take the people to their reception centers for refuges, and after that they let them go towards Austria. From the information we have everyone has come to Austria and after that they have come to their preferred destination.



For more information you can ask any of the volunteers that are at the camp site, and if there is an emergency on your way to the camp or anywhere else please contact 112.

WE BEG YOU TO HAVE PATIENCE, THE CROATIAN SERVICES ARE DOING THERE BEST AND TRYING TO MAKE YOUR TRIP JOURNEY AS SAFE AND AS FAST AS THEY CAN.

We wish you a safe journey!

Online information: [www.facebook.com](https://www.facebook.com) - page Dear refugees: Welcome to Croatia and website [welcome.cms.hr](http://welcome.cms.hr)

